

July 27<sup>th</sup> 2011

Keystone  
Jaclyn McPhadden

Dear Jaclyn,

It gives me great pleasure to congratulate you on being named our *Partner of the 2<sup>nd</sup> Quarter 2011* at The Fairmont Waterfront. This award is being given in recognition of the business partnership we have with you and Keystone.

Below are comments from our Housekeeping department who have appreciated your dedication to this business relationship:

- Keystone is been a great partner with the Fairmont Waterfront. Not only have they helped the hotel save money, they actually helped with the mattress removal.
- They have contributed a lot for our company to be recognized as a Green Corporation by setting up the recycling for the metal bed frames, plastics, organics etc.
- Keystone also helped us to deliver the used mattresses to shelters and help people in need.

Jaclyn, congratulations and we look forward to our continued working relationship.

Yours sincerely,



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